



GUEST RELATIONS ASSOCIATE

Job description

If you are an animal lover AND a people lover, join our dynamic Guest Relations team at Austin Zoo! We are seeking to hire outgoing, reliable, hard-working individuals to work in our customer service and retail roles as part of our Guest Relations team, which covers Admissions, Gift Shop, and our Animal Feeding Area. We are a non-smoking workplace.

Full-time and part-time positions available. Flexible shifts. Must be able to work at least a Saturday or Sunday plus weekdays.

Position Requirements:

- Providing outstanding customer service in a busy, hill country zoo environment.
- Operating a credit card terminal
- Handling cash and merchandise
- Operating a desktop computer
- Providing visitors with information and friendly assistance
- Greeting all visitors upon entering and exiting the zoo
- Answering phones, with good phone etiquette
- Retail experience preferred
- Position includes indoor and outdoor work in all types of weather conditions

Individuals must meet the following requirements:

- 18 years of age or older, High School degree or GED
- Minimum 1 year work experience in retail or customer service role
- Ability to maintain a consistent work schedule and reliable attendance
- Ability to stand and walk several hours a day, indoor and outdoor
- Must be available to work weekends and some holidays
- Ability to lift 50 pounds
- Possess a valid Texas driver's license

Job Type: Full-time or Part-Time

Pay: \$15.00 per hour